

Cost of Medical Services - No Surprises

If you do not have health insurance or self-pay for health care, we will give you a “**Good Faith Estimate**” of non-emergency care.

A Good Faith Estimate is a price quote based on what we know at the time the estimate is made. We cannot guarantee the Good Faith Estimate will match the final cost of care.

- Your medical condition may change
- Your treatment plan may change
- You may have complications

Your Rights

1. **You have the right to receive a Good Faith Estimate** for the total expected cost of any non-emergency items and services. This includes equipment, hospital fees, prescription drugs, and medical tests.
 - **Use the Price Estimator Tool** on <https://towerhealth.org/> or contact Customer Service to get a Good Faith estimate.
2. **You have the right to dispute the charges if your final bill is \$400 or more** than your Good Faith Estimate. File the dispute within 120 calendar days of receiving the initial bill.
 - Always make sure to save a copy or picture of your Good Faith Estimate.

For more information about your right to a Good Faith Estimate

under the Federal Law:

visit <http://www.cms.gov/nosurprises> or call **1-800-985-3059**

under the Pennsylvania State Law:

visit <https://www.insurance.pa.gov> or call **1-877-881-6388**